### Authority Position Available: Housing Counselor

### Date Posted: March 15, 2019

### **Purpose**

This full time, 35 hour/week administrative position is responsible for ensuring the compliance of the Housing Choice Voucher Program participants and landlords with all relevant federal and Authority rules and regulations.

### **Essential Job Functions**

- 1. Maintains multiple case files of program participants.
- 2. Verifies eligibility of participants and landlords.
- 3. Briefs participants on Section 8 rental assistance according to the Authority's Agency Plan, federal rules and regulations, and sound counseling principles.
- 4. Communicates with landlords, agents, and real estate office personnel.
- 5. Accurately calculates tenant payments and housing assistance payments in accordance with HUD regulations.
- 6. Keeps thorough, accurate records of documents to assist in the development of statistical data and reports.
- 7. Works closely with inspection staff with regard to inspection of units and rent reasonableness
- 8. Executes contracts and leases between ACHA and tenants
- 9. Works with and understands the Elite system, making all adjustments in the system when necessary.
- 10. May be assigned other duties, including work in other functional areas to cover absences or relief, to equalize peak work periods or otherwise balance the workload.
- 11. Communicates professionally, both verbally and in writing, with participants and staff.
- 12. Must report to work at the scheduled time and is seldom absent from work; must complete work in a timely, accurate and thorough manner.

### **Required Knowledge and Abilities:**

- Knowledge of general operations and procedures of a public housing agency (PHA).
- Must be highly organized and have the ability to manage caseload utilizing proprietary software used by ACHA.
- Knowledge of the local, state and federal laws governing public and other subsidized housing programs, including health and fire regulations, landlord/tenant regulations, leasing of property and eviction.
- Knowledge of real estate industry and local housing issues
- Knowledge of counseling principles and procedures.
- Must possess and maintain a current and valid Pennsylvania Driver's License
- Ability to communicate with people from a broad range of social and economic backgrounds
- Familiarity with dispute resolution concepts.

#### **Required Education/ Experience**

High school diploma or equivalent required, college degree preferred. Minimum two (2) years' experience in counseling, preferably in the fields of housing management, Section 8 housing, or real estate, or equivalent combination of education, training and experience. Must be computer literate and proficient in the use of Adobe and MS software (Windows; Outlook; Word; Excel; Access).

## WAGE: Mid \$30s

As a condition of employment, candidate must successfully pass a post-offer physical examination, drug screen and background security review, with regular full-time employment being contingent upon successful completion of a probationary period.

Frank Aggazio Frank Aggazio, Executive Director

# APPLICATIONS OR RESUMES SHOULD BE MAILED TO ALLEGHENY COUNTY HOUSING AUTHORITY, ATTN: HR, 625 STANWIX STREET, 12<sup>th</sup> FL., PITTSBURGH, PA 15222 OR EMAILED TO: <u>jhoover@achsng.com</u> AN EQUAL OPPORTUNITY EMPLOYER